



POWER YOUR ORGANIZATION FORWARD WITH **MANAGED IT SERVICES**

Technology should be a tool for growth, not a roadblock. Apex Digital helps keep your systems secure, efficient, and ready for what's next.



HOW WE HELP

Aging technology, security threats, and skill shortages eat up time, money, and productivity. That's where Apex Digital steps in. Think of us as part of your team, handling IT challenges before they become problems.

- ✓ **Augment your team** with expert support where you need it most
- ✓ **Cost-effective** solutions aligned with your business goals
- ✓ **Ensure compliance** of regulatory requirements
- ✓ **Upgrade and optimize** outdated systems for better performance
- ✓ **Proactive monitoring** against evolving threats
- ✓ **Expert guidance** to navigate digital transformation

WHAT WE OFFER

Managed Services for growth and peace of mind. We believe technology should empower your team at every stage of your technology journey.



Fully Managed IT

We handle just about everything—from licensing to help desk to strategy—so you can focus on your business goals.

Co-Managed IT

We work alongside your internal IT team to provide specialized support where you need it most.



FULLY MANAGED SERVICES: TECHNOLOGY YOU CAN RELY ON

Apex Digital's Fully Managed Services provide complete IT coverage, so you can focus on running your business. With predictable pricing and expert support, we ensure your technology works for you and your people.



Assessments

- Annual in-depth technology assessments
- Customized recommendations for optimization and growth



Support

- Help desk services for day-to-day technology issues
- 24/7 emergency support
- Microsoft 365 application management
- End-user device support and warranty management
- Onboarding and training
- Proactive patch management



Infrastructure & Cloud Management

- Microsoft 365 tenant management and optimization
- Core network management (switch, firewalls, access points)
- Backup and recovery management
- Internet connectivity, network devices, and multi-function printers



Licensing & Vendor Management

- Microsoft licensing guidance and cost-saving strategies
- Vendor coordination and equipment procurement
- Asset lifecycle reporting and ongoing maintenance



Strategic Business Advisory

- Roadmapping and technology planning
- Regular vCIO guidance sessions
- Insights into industry and Microsoft trends



Security & Monitoring

- 24x7 remote monitoring, alerting, and reporting
- Endpoint protection for devices and systems
- Incident response planning and support
- Disaster recovery and business continuity
- Compliance assistance and security awareness training



CO-MANAGED SERVICES: WE FILL IN THE GAPS

Apex Digital's Co-Managed Services provide the perfect balance between in-house IT control and expert support. Our Solution Suites are built to address your tech gaps, amplify your capabilities, and improve efficiency—customized to fit your unique requirements.

Empower for Microsoft 365

Stay secure and efficient with support for your Microsoft 365 environment. Get consistent performance improvements, proactive monitoring, and seamless updates to keep everything running smoothly.

Technology Strategy

Make informed tech decisions with expert guidance tailored to your business goals. Gain insight into industry trends, identify opportunities, and build a clear strategy for long-term success.

Help Desk

Get fast, reliable technology support that fits your needs. Whether it's resolving urgent issues or assisting your team with daily challenges, help is always available to keep things running without disruption.

Cybersecurity Support

Protect your business with proactive security measures, from threat detection to ongoing updates. Stay ahead of risks with guidance, regular training, and best-in-class defenses to keep your organization safe.

PROFESSIONAL PROJECT SERVICES

Beyond Managed Services, Apex Digital offers specialized technology project support. Managed Service customers enjoy exclusive discounts, making it even easier to tackle major initiatives.



Data migrations such as cloud and tenant-to-tenant



IT infrastructure upgrades



Conference room technology planning and setup



End user technology training and adoption



Microsoft Teams Phone implementation and optimization



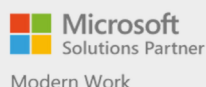
WHY PARTNER WITH APEX DIGITAL?

- ✓ **Clear Communication:** We keep things simple and avoid tech jargon.
- ✓ **No Fluff, Just the Facts:** We believe in candid, friendly conversation.
- ✓ **Understanding Your Needs:** We listen instead of making assumptions, crafting solutions that fit.
- ✓ **Proven Expertise:** 25 years of trust and success with businesses like yours.



MICROSOFT-FOCUSED SERVICES

We don't try to be a jack-of-all trades. We specialize in Microsoft solutions and deliver expertise that maximizes the value of Microsoft tools for your business. From seamless integrations to tailored support, our focus ensures you get the most from your investment.



98%
Customer
Satisfaction

A FEW TEAMS WHO TRUST US



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