



# HELPING YOU GET THE MOST FROM MICROSOFT WITH EMPOWER FOR MICROSOFT 365



## PUT MICROSOFT 365 ON CRUISE CONTROL

Unlock the full potential of Microsoft with expert guidance, proactive support, and customized training. Empower for Microsoft 365 ensures your team works smarter, stays secure, and fully adopts the tools they need.

- ✓ Access to certified Microsoft 365 experts
- ✓ Dedicated customer success management team
- ✓ Customized training and adoption programs
- ✓ Regular assessments of your Microsoft environment
- ✓ Comprehensive Microsoft support services
- ✓ Exclusive funding and discounts

## STRONGER TEAMS, SMARTER WORKFLOWS



### Optimize Costs

Reduce unnecessary spending with smarter licensing and better resource optimization.



### Strengthen Security & Compliance

Ensure your data is protected and meets regulatory standards.



### Increase Engagement

Provide team members tools to stay connected, confident, and satisfied in their work.





# FIND THE RIGHT FIT FOR YOUR MICROSOFT 365 NEEDS

Empower for Microsoft 365 provides flexible service tiers to match your organization's unique needs. Whether you need foundational support or a fully managed partnership, our experts help you maximize Microsoft 365 while reducing complexity for your IT team.



	SERVICE OFFERING	PREMIER	PREMIER PRO	ELITE
ONBOARDING	Kick off and Empower enablement	✓	✓	✓
	Apex Digital ticketing portal access for IT staff	✓	✓	✓
ASSESSMENT	Microsoft 365 strategy roadmap and action plan	✓	✓	✓
	High level adoption and success plan for Microsoft 365	✓	✓	✓
DEDICATED TEAM	Assigned Customer Success Manager	✓	✓	✓
	Assigned Sr. Technical Advisor	✓	✓	✓
	Monthly technical best practices review	8 Included	8 Included	12 Included
	Quarterly strategic business reviews	✓	✓	✓
ADVISORY REQUESTS	Proactive advisory services & expert guidance on Office 365 configuration	Up to an hour a month	Unlimited	Unlimited
24/7 X 365 SUPPORT	Incident/problem resolution support with SLOs for IT staff	Includes up to 12 hours of support	Includes up to 12 hours of support	Unlimited
	24x7x365 coverage for emergencies for IT staff			
DEPLOYMENT PLANNING AND ASSISTANCE	Planning, pilots, and deployment support	1 Day per year (Additional days available)	1 Day per year (Additional days available)	1 Day per quarter (Additional Days Available)
	MONTHLY FEES	\$2,500	\$3,500	\$5,000

## WHY PARTNER WITH APEX DIGITAL?

- ✓ **We're Microsoft-Focused:** Not a jack-of-all-trades, we specialize in tailored Microsoft solutions.
- ✓ **Clear Communication:** We keep things simple and avoid tech jargon.
- ✓ **No Fluff, Just the Facts:** We believe in candid, friendly conversation.
- ✓ **Understanding Your Needs:** We listen instead of making assumptions, crafting solutions that fit.
- ✓ **Proven Expertise:** Over 25 years of trust and success with businesses like yours.



(248) 270-9670



hello@apexdigital.com



apexdigital.com

