



THE COMMUNICATION SCORECARD

How much chaos is hiding in your organization? Score each statement:

0 = Rarely

1 = Sometimes

2 = Consistently

- | | | |
|---|--|----------------------|
| 1 | Important messages get missed or lost between tools. | <input type="text"/> |
| 2 | Organization lacks cohesive, integrated AI tools across communication systems. | <input type="text"/> |
| 3 | Siloed data and limited visibility into analytics across legacy phone systems limits our decision making. | <input type="text"/> |
| 4 | We experience high operational complexity and IT burden for maintaining legacy systems, carrier contracts and support organizations. | <input type="text"/> |
| 5 | Communication delays or response times are not reported. | <input type="text"/> |
| 6 | Decisions made in calls or chats never get written down anywhere. | <input type="text"/> |
| 7 | Employees lean on personal cell phones for business communication. | <input type="text"/> |
| 8 | Inconsistent user experience across communications systems or lack of hybrid/remote work support. | <input type="text"/> |



WHAT YOUR SCORE MEANS



0 to 4
Mostly Clear.

Good news: your team isn't on fire. But hidden friction in routing, handoffs, and workflows has a way of staying invisible until it isn't. This webinar will help you find it before it finds you.



5 to 10.
Static on the Line.

Something is slowing your team down. You can probably feel it even if you can't name it. This session helps you pinpoint exactly where communication is costing you the most.



11 to 16.
Full Communication
Chaos.

Productivity, responsiveness, and customer experience are all taking a hit. You don't need convincing that something has to change. This session is built for you.



We will conduct an anonymous poll of the audience regarding their results from this scorecard during the webinar. This will allow you to see how your organization measures up against your peers.

Peer benchmark I want to remember: _____

Where my organization stands: _____